

A Key Tool in Health Care: Diabetes Self-Management Education and Training (DSME/T) Utah: Background, Benefits, and Insurance Coverage of DSME/T

This fact sheet provides information about public and private insurance coverage for diabetes self-management education and training $(DSME/T)^i$ services in Utah.

Diabetes and DSME/T in the United States

The nation is in the grips of a diabetes epidemic. According to the Centers for Disease Control and Prevention, 30.3 million Americans have diabetes,¹ exceeding the entire population of Texas.² In 2015, 1.5 million adults were diagnosed—more than 4,100 every day.¹ One in 3 adults has prediabetes, which often leads to diabetes.¹

Some risk factors for developing type 2 diabetes are increased age, higher weight, high blood pressure, high cholesterol, and physical inactivity.³ Further, people of color disproportionately bear the burden of type 2 diabetes and the related health effects. They are more likely to be diagnosed with the disease,¹ are less likely to have positive diabetes control indicators, such as lower A1c levels,⁴ and experience worse health outcomes overall.^{5–7}

Effective diabetes management depends largely on individual self-care,^{8,9} making DSME/T critical to addressing this epidemic. DSME/T is "the process of facilitating the knowledge, skill, and ability necessary for diabetes self-care."¹⁰ This process requires incorporating patients' unique needs and experiences into individualized education and support plans that promote new behaviors and solutions.¹⁰ These solutions include healthy eating, physical activity, self-monitoring, medication use, risk reduction, management of acute and chronic complications, and problem-solving strategies to address psychosocial issues and establish healthy habits.¹¹

Research shows that by giving patients the tools necessary to better manage their diabetes, DSME/T significantly improves health outcomes^{12–15} and reduces health care expenditures.^{8,9,16–23} Indeed, "persons with diabetes who do not receive [DSME/T] are four times as likely as those who do to develop a major diabetes complication."²⁴

Despite this evidence, participation in DSME/T remains low,^{25,26} particularly among rural populations,¹² Medicare²⁷ and Medicaid beneficiaries,¹⁶ uninsured or underinsured persons,^{28,29} and "ethnic minorities, older persons, and persons with language barriers and low literacy."²⁴ Moreover, DSME/T services often do not conform to best practices.²⁸ To offer the most effective care, providers may consider patterning DSME/T

services after the National Standards for Diabetes Self-Management Education and Support, developed by the American Diabetes Association (ADA) and American Association of Diabetes Educators (AADE).¹¹

Insurance coverage presents one lever for facilitating delivery of and access to high-quality DSME/T. In many states, statutes and regulations require public and private insurers to cover DSME/T services. Some Medicaid materials, including managed care contracts and Medicaid agency guidance, have specific DSME/T coverage requirements. Public health professionals and policymakers may use these statutes, regulations, and Medicaid materials to understand the patterns, trends, and gaps in DSME/T coverage and to identify opportunities for reform.

Diabetes in Utah

As of 2015, approximately 1 in 13 adults in Utah had been diagnosed with diabetes—more than 146,000 individuals in total.³⁰ Native Hawaiians and Pacific Islanders, African Americans, and American Indians and Alaska Natives in Utah are all significantly more likely than non-Hispanic whites to have the disease.³¹ According to the ADA, an additional 619,000 individuals—32.7% of the state's adult population—have prediabetes.³²

In 2015, 39.7% of Utah adults with diabetes reported "fair or poor" general health, and 69.7% reported poor mental or physical health at least 1 day in the past 30 days.³⁰ However, in 2015, more than 15% of Utah adults with the disease did not visit a health professional for their diabetes, and only 69.8% received 2 or more A1c tests in the past year.³⁰ The annual medical and economic costs attributable to diabetes in Utah exceeds \$2 billion.³³

UT Diabetes Burden Compared with National Diabetes Burden (Age-Adjusted) ^{30,34}	UT	U.S.
% of Adults with Diagnosed Diabetes (2015)	7.5%	9.1% ⁱⁱⁱ
New Cases of Diabetes / 1,000 Adults (2015)	7	6.5
Completed a DSME/T Class ⁱⁱ (2010)	62.1%	57.4%
Daily Self-Monitoring Blood Glucose ii (2010)		63.6%
Overweight or Obese "(2010)	79.8%	84.7%
Physical Inactivity "(2010)		36.1%
High Blood Pressure "(2015)	53.6%	57.9% ⁱⁱⁱ
High Cholesterol ⁱⁱ (2015)	52.8%	55.5% ⁱⁱⁱ

¹ DSME/T may also be referred to as diabetes self-management education (DSME), diabetes self-management training (DSMT), or diabetes self-management education and support.

ⁱⁱ Adults with Self-reported Diagnosed Diabetes

iii 50 States + DC: US Median

Current State Insurance Coverage for DSME/T

This section examines DSME/T coverage by the 3 primary sources of health insurance: private insurance, Medicare, and Medicaid. Private insurance includes coverage provided by an employer, purchased through an Affordable Care Act Marketplace, or purchased directly from an insurer. Medicare is a public health insurance program that provides coverage for most individuals ages 65 or older, as well as certain individuals with disabilities.³⁵ Medicaid is a public health insurance program for many low-income populations, certain individuals with disabilities, and pregnant women. Unlike Medicare, Medicaid limits eligibility based upon an individual's income and assets.³⁶ These limitations, as well as the services Medicaid covers, vary among the states.³⁷

Insurance Type	Private	Medicare	Medicaid
% of State Population ³⁸	66%	10%	12%
Coverage Required	Yes	Part B only	Yes
Cost Sharing	Varies by plan	Up to 20% copay Deductible	Varies
Limitations	Duration and amount limitations vary by plan Referral or prescription required	10 hours within 12 months of initial referral 2 hours annual follow-up training Referral required	Prior authorization Referral required

Private Insurance

Utah requires private health insurance policies to provide coverage for medically necessary outpatient DSME/T, including medical nutrition therapy, when ordered or prescribed by a physician.^{39–41} Private insurance covers DSME/T upon a diabetes diagnosis, a significant change in an individual's condition or diagnostic levels, or a change in an individual's treatment regimen.⁴² DSME/T must be provided by a program recognized by the federal Centers for Medicare and Medicaid Services, certified by the Utah Department of Health (DOH), or recognized by a national DSME/T accrediting organization.^{39,43} Insurers may impose cost-sharing requirements, durational limits, and amount limits similar or equal to those applicable to other covered benefits.^{44,45}

Medicare Coverage

Medicare provides recipients with up to 10 hours of outpatient DSME/T in the year following their first referral for DSME/T.^{46,47} Subject to limited exception,⁴⁸ recipients may receive 1 hour of private training and 9 hours of group training.⁴⁹ Recipients may qualify for up to 2 hours of follow-up training each year after

they receive initial training.⁵⁰ To receive coverage for DSME/T, a Medicare recipient must obtain a referral from the health care professional treating the recipient's diabetes^{51,52} and receive the training from an ADA- or AADE-accredited program.^{51,53} Recipients may be responsible for any applicable deductible and a copay up to 20% of the total cost of DSME/T services.^{51,54}

Medicaid Coverage

Utah's Medicaid program provides coverage for certain lowincome populations, including low-income pregnant women, parents or other caretaker relatives, children, individuals 65 years of age or older, and individuals with disabilities.^{55,56} The program provides coverage for up to 10 outpatient DSME/T sessions per year when a beneficiary receives approval from a physician and prior authorization from Medicaid.^{57–60} Group sessions are permitted so long as they allow "direct, face to face interaction."⁶¹

DSME/T programs must be recognized by the AADE or certified by the Utah DOH.⁶² They must meet the National Diabetes Advisory Board's standards, which address the 15 main components of the ADA curriculum. ⁶² Registered nurses, registered pharmacists, and certified dietitians may provide DSME/T if they are "certified or recognized by the [AADE] or approved through the Utah [DOH] as diabetes instructors."⁶³ DSME/T offered through a Home Health Agency must be provided by an ADA-certified or DOH-approved licensed health care provider.^{64,65}

Conclusion

Research suggests that by empowering patients to manage their diabetes, DSME/T can improve health outcomes and reduce treatment costs.^{12–23} Private insurance and Medicaid coverage for DSME/T services may help with the provision of and access to DSME/T. States that already require such coverage might consider building on those efforts by ensuring covered DSME/T services comply with the National Standards. They may also consider reducing barriers to access, such as pre-authorization requirements, cost sharing, and utilization limitations; raising awareness about the availability of DSME/T; and increasing the frequency and duration of DSME/T services.

Resources

Utah Medicaid Information https://medicaid.utah.gov/

Medicare DSME/T Information http://bit.ly/2wC4pRE

Diabetes Information from the CDC www.cdc.gov/diabetes/

LawAtlas Utah DSME/T Website http://j.mp/2cnC3kB

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